



Suviro Touchstones

Proficiency Testing Division

ST-PTD-QP

Quality Policy

Management is committed to provide to its participants and other customers:

- Accurate and reliable proficiency testing results.
- Services ensuring impartiality and confidentiality, practicing highest level of ethics.

Management ensures that all personnel associated with Proficiency Testing activities are:

- Familiar with the quality system documentation, policies and procedures.
- Competent to implement and comply with the quality management system as per IS/ISO/IEC 17043:2010.

Quality Objectives

- Enhance customer base and minimize customer complaints.
- Continuously enhance the scope of Proficiency Testing Schemes, facilities and services.
- Train personnel to implement the policies and procedures.
- Continually improve the effectiveness of the quality management system.

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